



LIVINGSTON COUNTY BOARD OF SUPERVISORS' MEETING NOTICE

Livingston County Government Center, Geneseo, New York 14454 585.243.7030

COMMITTEE: HUMAN SERVICES

DATE: JANUARY 8, 2019

TIME: 9:00 A.M

Committee Members

- B. Donohue, Chairman
- M. Walker, Vice Chairman
- D. Babbitt Henry
- I. Davis
- M. Falk
- D. LeFeber
- D. Mahus

PLEDGE OF ALLEGIANCE:

9:00 DEPARTMENT OF SOCIAL SERVICES – DIANE DEANE (1 Attachment)

Action Item(s) To Be Reported

1. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACTS FOR THE LIVINGSTON COUNTY DEPARTMENT OF SOCIAL SERVICES: SUSAN AEID, LCSW, SANTO BENTIVEGNA, PH.D., CATHOLIC FAMILY CENTER, CHILDREN AWAITING PARENTS D/B/A DONALD J. CORBETT ADOPTION AGENCY, DAVID CORON, PH.D., REGINALD L. COX D/B/A THE FATHERHOOD CONNECTION, GENESEE REGION HOME CARE OF ONTARIO COUNTY D/B/A/HOME CARE PLUS, HEAD START PROGRAM OF LIVINGSTON COUNTY, HILLSIDE CHILDREN'S CENTER, INDUSTRIAL MEDICINE ASSOCIATES, SUZANNE C. IVANCIC, LCSW-R, ACSW, PATRICIA L. LONG, LCSW-R, VARIOUS WORKSITE SPONSORS

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contracts for the Livingston County Department of Social Services, and any future amendments to said contract, according to the terms designated, subject to review by the County Attorney and County Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
Susan Aeid, LCSW	1/1/19-12/31/19	Fee Based per Service

116 Main St.
Mt. Morris NY 14510

For: Professional counseling for identified individuals and families

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Child Welfare FFFS – Title XX under 200%	0-25%	Yes X No

Directors' Comments: Parenting/Support Mother's Group Sessions \$95/hr. for two 1 hr. groups per week, Feedback Session \$26.25/hr., Professional Counseling \$80/hr., Supervised Visits \$80/hr.

Santo Bentivegna, Ph.D.	1/1/19-12/31/19	Per hour \$100.00
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780 Blossom Rd.
Rochester NY 14610

For: Complete psychological evaluations for referred individuals to assist in the development/modification of the case plan.

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Child Welfare FFFS – Title XX under 200%	0-25%	Yes X No

Catholic Family Center	1/1/19-12/31/19	Min. 8 Tier I cases @ \$300.00/case Add. Tier II cases @ \$300.00/case plus \$80.00/hr.
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87 North Clinton Ave.
Rochester NY 14604

For: Guardianship Services

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
AP/DV Title XX Under & Over 200%	0-30%	Yes X No



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Director's Comments: Provide financial/personal management services for referred adult protective services clients.

Children Awaiting Parents d/b/a Donald J. Corbett Adoption Agency
274 North Goodman St., Suite D103
Rochester NY 14607

1/1/19-12/31/19

Support Services - Children
\$750.00/month; Children &
Families \$1,200.00/month;
Youth Skill Building
\$750.00/month

For: Adoption Transition Support Services

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
IV-E EAF or Foster Care Block Grant	25-50%	Yes X No

David Coron, Ph. D.
6137 County Road 41
Farmington NY 14425

1/1/19-12/31/19

Per hour \$125.00

For: Psychological evaluations of referred individuals

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Child Welfare FFFS – Title XX Under 200%	0-25%	Yes X No

Reginald L. Cox d/b/a The Fatherhood Connection

1/1/19-12/31/19

Max \$20,000.00

3 Mountain Rise
Fairport NY 14450

For: Father's Group & Boy's Group

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Child Welfare FFFS – Title XX under 200%	0-25%	Yes X No

Directors' Comments: Father's Groups focus on parenting, DV, anger management, healthy relationships, communication skills, understanding the responsibilities and choices of the father within the family; boys groups focus on healthy relationships, communication, problem solving, bullying, enhancing leadership skills, and overall responsibility. The goal is to promote better outcomes for males in our community.

Genesee Region Home Care of Ontario County, Inc. d/b/a Home Care Plus

1/1/19-12/31/19

Fee set by State

3111 Winton Rd. South
Rochester NY 14623

For: Personal Care Services

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Federal/State Medicaid	MA Cap; Approx. 15%	Yes X No

Head Start Program of Livingston County

1/1/19-12/31/21

\$0.00

5871 Groveland Station Rd.
Mt. Morris NY 14510

For: Community Partnership Agreement

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
N/A	0%	Yes X No

Hillside Children's Center
1183 Monroe Ave.
Rochester NY 14620

1/1/19-12/31/19

Max. \$144,000.00

For: Work Experience/Community Services for Youth

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Child Welfare – Title XX Under 200%	20%	Yes X No



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Industrial Medicine Associates
660 White Plain Rd., Suite 630
Tarrytown NY 10591

1/1/19-12/31/19

Per Exam \$126.06

For: Physical & mental impairment examinations for Social Services claimants.

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
FFFS	0%	Yes X No

Suzanne C. Ivancic, LCSW-R, ACSW
120 Allens Creek Rd.
Rochester NY 14618

1/1/19-12/31/19

Per hour \$80.00

For: Counseling of children placed in foster care due to sexual abuse

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Child Welfare FFFS – Title XX Under 200%	0-25%	Yes X No

Patricia L. Long, LCSW-R
116 Main St.
Mt. Morris NY 14510

1/1/19-12/31/19

Per hour \$80.00

For: Professional Individual Counseling Services for identified individuals.

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Child Welfare FFFS – Title XX Under 200%	0-25%	Yes X No

Various Worksite Sponsors

1/1/19-12/31/21

\$0.00

For: Work experience for TANF, Safety Net and/or food stamp benefit recipients.

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
N/A	0%	Yes X No

Informational Item(s) Written Only

1. Statement of Appropriations (Monthly) (November) – Attached
2. Statistics (Monthly) (November)

Temporary Assistance Cases (TA):	<u>Nov</u>	<u>% Change from Jan 1</u>
Family Assistance	226	-22.87%
Safety Net	254	-18.59%
Total	480	-20.66%

Medicaid Cases (MA):		
Community	1660	0.48%
Chronic Care	242	0.00%
Foster Care	141	-7.84%
SSI	1270	-0.24%
Total	3313	-0.21%

Livingston County Citizens receiving some form of Medicaid service:

Cases In Transit	24
NYSOH	6913
Livingston County DSS	4660
Total	11597

Food Stamp Only Cases: 2170 -9.13%



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SSI Food Stamp Cases:	827	0.24%
Child Care Cases:	161	8.05%

Clients thru the lobby (Unduplicated #):	956
Total # of individuals served by reception staff:	1620

Housing - Homeless Caseload:

Diversions	30
Housed	38
Total	68

Total Nights	274
Singles	207
2 Adults	3
Families	64

Total Clients in Temp. Housing at end of month	10
Clients entering Temp. Housing & remaining in the month	7

Section 8 Vouchers Leased Up:	489
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Child Support:

Caseload Count	3,322
Dollars Collected	\$653,270

Protective Services for Adults (PSA):	53	0.00%
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<u>Financial Mgmt</u>	46
<u>Home Mgmt</u>	45
<u>Personal Care</u>	31
Level I	5
Level II	24
Level I pending	2
<u>Guardianship Cases</u>	3
Awaiting discharge	5
Pending	0
Assessment assists	92

Preventive Services:	62	-11.43%
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<u>Probation caseload</u>	25	4.17%
<u>School based consults</u>	229	
<u>School based active</u>	0	
<u>TASA (Case Management for Pregnant/Parenting Teens)</u>		
<u>Active</u>	1	

Child Protective Services (CPS):

New Assignments	54
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Foster Care

82		
Foster Children - DSS Custody	35	-2.78%
Adoptions	1	



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3. Employees hired, resigned or retired in December:

Holley Hillier	Layoff	Housing Assistance Representative	12/1/18	Dansville
Holley Hiller	Reinstated	Senior Social Welfare Examiner	12/2/18	Dansville
Jessica Wakefield	Hired (Was working as a Caseworker Trainee)	Staff Development Coordinator	12/9/18	Dansville
Elaine Harlceroad	Retired	Senior Typist	12/29/18	Mt. Morris
Vickey Myers	Retired	Social Welfare Examiner	12/29/18	Mt. Morris

4. The Livingston County Department of Social Services Work Happy - Play Healthy Committee held a dress down fundraiser in November. A total of \$404 was donated to our Santa's Workshop benefiting our foster children.
5. DSS held their Holiday Staff Potluck Luncheon on December 5, 2018 in the B#1 Auditorium. It was wonderful to have a space for staff to gather together in one area. Staff was very complimentary of the renovations.
6. DSS has been a site for the Toys For Tots program. We are proud to collaborate with the Marines to serve over 200 children this year. This is the third consecutive year of this partnership.

9:10 DEPARTMENT OF HEALTH – JENNIFER RODRIGUEZ

Action Item(s) To Be Reported

1. **AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACTS FOR THE LIVINGSTON COUNTY DEPARTMENT OF HEALTH – COORDINATED CARE SERVICES, INC., LIFE SCIENCE LABORATORIES, COUNTY OF STEUBEN & TIPPING POINT COMMUNICATIONS, INC.**

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contracts for the Livingston County Department of Health and any future amendments to said contract, according to the terms designated, subject to review by the County Attorney and County Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
Coordinated Care Services, Inc. 1099 Jay Street, bldg. J Rochester, NY 14611 For: Fiscal Support & Consultation for Mental Health	1/1/19-12/31/19	\$35,800.00

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
NYS-OMH & Federal Salary Share	0%	Yes X No

Director's Comments: This contract will provide consultation for Mental Health, as well as fiscal support.

Life Science Laboratories, Inc. 5854 Butternut Drive Syracuse, NY 13057 For: Environmental lab testing services.	1/1/19-12/31/19	See contract bid sheet for typical rates
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<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
NYSDOH PWSEP Grant	Approx. 2% (95% PWSEP Grant + 5% 4010 w/36% state aid)	Yes X No

Director's Comments: This will extend the Contract for Analytical Laboratory Services for one year; year three of three annual extensions of the contract originally dated January 1, 2016.

County of Steuben 3 East Pultney Square	1/1/19-12/31/19	\$60,000.00 in four equal payments + mileage &
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cc: BOS, Administration, Shannon Hillier, Frank Bassett, Jennifer Rodriguez, Diane Deane, Sue Carlock, Jason Skinner, Ryan Snyder



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Bath, New York 14810

equipment recertification expenses

For: Execution of the Weights and Measures program for retail facilities throughout Livingston County.

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Livingston County	100%	Yes <input checked="" type="checkbox"/> No

Director's Comments: This contract provides for Steuben County to perform Livingston County Weights and Measures checks and inspections at Livingston County facilities.

Tipping Point Communications 1/1/19-3/31/19 \$40,000.00

1349 University Avenue
Rochester, NY 14607

For: Cancer Services Media Consultant

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
NYSDOH	0%	Yes <input checked="" type="checkbox"/> No

Director's Comments: Tipping Point Communications will collaborate with the LCDOH to develop and implement media campaigns including earned media to increase awareness of utilization for cervical, breast and colorectal cancer screening in Living County and to promote the Cancer Services Program.

2. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING GRANT AWARD CONTRACTS FOR THE LIVINGSTON COUNTY DEPARTMENT OF HEALTH: NEW YORK STATE DEPARTMENT OF HEALTH (2)

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following grant award contracts for the Livingston County Health and any future amendments to said contract, according to the terms designated, subject to review by the County Attorney and County Administrator:

Contractor

Term

Amount

New York State Department of Health

11/1/18-3/31/18

\$50,000.00

Empire State Plaza, Corning Tower
Albany, NY 12237

For: Cancer Services Evidence Based

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
New York State Department of Health	0%	Yes <input checked="" type="checkbox"/> No

Director's Comments: Intervention strategies we wish to adapt: get more people screened for breast, cervical and colorectal cancers; Educate people about cancer screening and help them overcome barriers to services; improve access to screening; and increase provider delivery of screening services.

New York State Department of Health

4/1/19-3/31/22

\$45,861.00 – Total

Empire State Plaza, Corning Tower
Albany, NY 12237

\$15,287.00/year for 3 years

For: Implementation of the Rabies program in Livingston County

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
New York State Department of Health	0%	Yes <input checked="" type="checkbox"/> No

Director's Comments: This NYS contract provides for implementation of the Rabies program in Livingston County, providing rabies specimen testing, human treatment, education and vaccinations.

Informational Item(s) Written Only

- Re-accreditation - virtual site visit was completed by PHAB on December 14, 2018. Status to be announced at the end of March 2019.



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- Biannual staff training day conducted on December 17, 2018 with 90 in attendance. Trainings included a County update, communication, food safety, human trafficking, and the CAST Dragonfly program by The Arc of Livingston/Wyoming.
- Safe Harbour/ Human Trafficking- completed annual report to include the efforts/successes this year
- Media outreach efforts: radon and Reproductive Health Center social media.
- Strategic Plan third quarter report submitted to Public Health Director.
- WIC (Women, Infant & Children) has made a successful transition to EBT Debit cards.
- Public Health Educator created infographic regarding WIC participant surveys to the Public Health Director.
- Public Health Educator attended "High in Plain Sight" offered by CASA/Trinity.
- Emergency Preparedness- Public Health Educator attended Incident Command System 300 training, updating the COOP (now named the Continuity Plan).
- Secured \$40,000 grant funding for Cancer Service Program from Senator Young.
- SHAPE annual survey sent to employees. Results will be included in the Workplan for 2019.
- SHAPE workplan draft developed and will be shared in January

9:15 VETERAN'S SERVICES AGENCY – JASON SKINNER

PROCLAIMING FEBRUARY 3RD AS FOUR CHAPLINS DAY IN LIVINGSTON COUNTY

WHEREAS, February 3, 2019, marks the 76th Anniversary of the tragic torpedoing of the U.S.A.T. Dorchester, a United States Army transport ship, 150 miles off the coast of Greenland that resulted in the loss of 672 lives ; and

WHEREAS, witnesses of the event recount in the Congressional Record the heroism and self-sacrifice of four chaplains of different faiths: Lt. George L Fox, Methodist; Lt. Alexander D. Goode, Jewish; Lt. John P. Washington, Catholic; and Lt. Clark V. Poling, Dutch Reformed; with witnesses recalling that while the ship sank, these four chaplains went from soldier to soldier calming fears, handing out lifejackets, and guiding men to safety. When there were no more lifejackets to give, they removed their own and gave them to others. The chaplains were last seen arm-in-arm in prayer on the ship's deck; and

WHEREAS, many of the 230 men that survived this tragedy owe their lives to these four chaplains, who with their unique, interfaith spirit and love for their fellow man were memorialized by the United States Postal Service on a popular 1948 postage stamp entitled: "These Immortal Chaplains – Interfaith in Action;" and

WHEREAS, Congress passed a Concurrent Resolution in 1957 honoring these four chaplains and the men who died with them, Presidents Truman and Eisenhower issued similar proclamations calling for national recognition and participation in memorial services throughout the land, to be observed annually by the American Legion and others on the first Sunday in February; and

WHEREAS, Congress created a special Medal for Heroism in 1960, in memory of these four chaplains, an action which has never been repeated. On January 27, 1998, and

WHEREAS, the United States Congress passed a unanimous resolution, designating February 3 as "Four Chaplains Day" and, as it has done for decades, the first Sunday in February is recognized nationally by many congregations and by the American Legion as "Four Chaplains Sunday.;" now therefore be it

RESOLVED, that the Livingston County Board of Supervisors hereby proclaims February 3, 2019 as "Four Chaplains Day" in Livingston County.

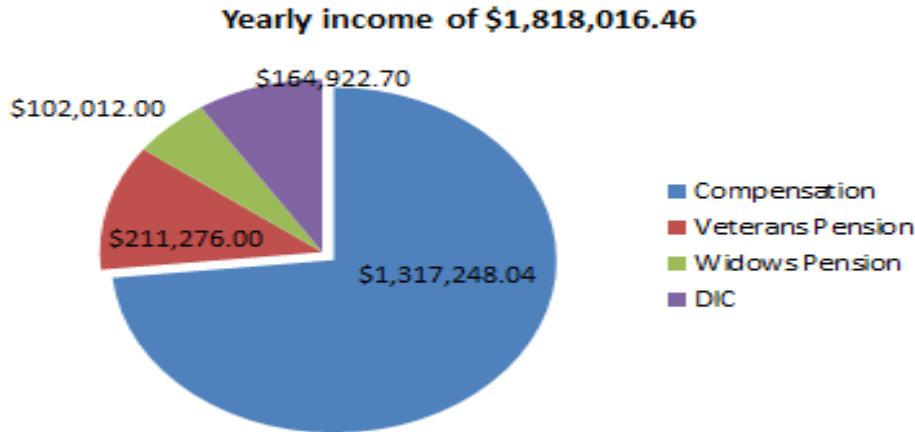
Informational Item(s) Written Only



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Awards for 2018



AS of December 21, 2018 we have 64 claims in development, 21 claims for pensions pending, and 40 compensation claims pending adjudication.

Our Office has scanned more than 5838 veterans discharge documents. We are about one third done with scanning our entire inventory of records.

Federal law changes

Veterans and others on veteran's benefits get 2.8 percent increase starting January 2019

Kisor v. Wilkie

The United States Supreme Court announced December 11th that they will hear the case of Kisor v. Wilkie - a case with the potential to transform the legal powers of the VA in favor of Veterans nationwide.

Currently federal courts afford enormous deference to the VA when a case involves the VA interpreting its own regulations.

This deference to the VA stems from one case decided in 1997: Auer v. Robbins, where the Supreme Court held that a federal court should almost always defer to a federal agency's interpretation of their own regulations.

The federal courts hearing this case sided with the VA -- not because they agreed with the VA, but because they simply applied the Auer precedent and deferred to the VA's definition of the ambiguous term -- the word "relevant" -- in 38 CFR 3.156(c)(1).

Another Supreme Court precedent: Brown v. Gardner, which declares that all "interpretive doubt [in a VA claim] is to be resolved in the Veteran's favor." This language does not call for deference to the federal agency. Rather, it calls for the exact opposite: deference to the Veteran.

Thus, we now have two Supreme Court precedents in direct conflict with each other. Only one of them can emerge from this case intact. And based on the statements by several justices about the need to end the damaging Auer deference to federal agencies, I believe that the Court is likely to rule in Mr. Kisor's favor and expressly overrule the Auer precedent.

Bottom line; If the Court rules in Mr. Kisor's favor, it will be a game-changer in holding the VA more accountable and increasing the chances of more Veterans succeeding in their appeals.

H.R. 299, the Blue Water Navy Vietnam Veterans Act of 2018



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This bipartisan legislation was passed by the House earlier this year by a 382 to 0 vote. It is now time for the Senate to follow suit by swiftly passing H.R. 299.

This legislation would reverse an erroneous decision by the Department of Veterans Affairs (VA) in 2002 that made thousands of Vietnam veterans – commonly called “Blue Water Navy veterans” – ineligible for health care and benefits connected to illnesses caused by exposure to Agent Orange. VA’s decision to issue new administrative rules requiring that a veteran, “...must have actually served on land within the Republic of Vietnam (RVN) to qualify for the presumption of exposure to herbicides” (M21-1, Adjudication Procedures Manual, Part III, Paragraph 4.24(e)(1)) was not based on any new scientific evidence or changes in law, and should therefore be reversed.

With our aging Blue Water Navy veterans continuing to suffer and die from illnesses that have already been legally and scientifically linked to Agent Orange exposure, Congress must finally provide them long delayed justice by voting to pass H.R. 299 this year.

S. 3355 Agent Orange Exposure Fairness Act of 2018

Introduced: Aug 21, 2018

Status: Read twice and referred to the Committee on Veterans' Affairs

A bill to amend title 38, United States Code, to remove the manifestation period required for the presumptions of service connection for chloracne, porphyria cutanea tarda, and acute and subacute peripheral neuropathy associated with exposure to certain herbicide agents, and for other purposes. Most presumed illnesses still must be diagnosed within a year of military discharge dates. This change allows a veteran the same presumed status when the disease presents at a later age.

Burn Pit Accountability Act (H.R.5671)

Veteran service organizations are building momentum as they continue to call on federal lawmakers to approve a measure tracking troops' exposure to burn pits during time in service. Since its introduction in May, the Burn Pit Accountability Act has boosted its co-sponsors in the House and gained a complementary bill in the Senate (S 3181).

Burn pits have been used as a way for service members to dispose of waste at forward operating bases in theater. The proposed legislation is a significant step since it would track known issues before a service member leaves the military. That information would be shared with the Department of Veterans Affairs.

The VA said research does not indicate evidence of long-term health problems from exposure to burn pits, but it continues to study the health of deployed veterans. The VA maintains an Airborne Hazards and Open Burn Pit Registry for veterans and service members to document their exposures and report health concerns. The burn pit issue has been compared to the Vietnam era Agent-Orange crisis.

9:20 CENTER FOR NURSING & REHABILITATION – FRANK BASSETT

Pre-approved Informational Item(s) To Be Reported

1) FINANCIAL/OPERATIONAL UPDATES:

- a) Occupancy - As of December 24, 2018 occupancy was 96.4 % for the month, YTD 92.8 %.
- b) Cash Flow - The CNR's Cash Flow Report as of December 21, 2018 reflects \$21,012,588 in reserves.
- c) Budget Variance - The October 2018 budget variance report will be distributed and discussed at the committee meeting.

Informational Item(s) Written Only

- 1) Reports - Absenteeism, Mandation, FMLA, Payroll Performance, Work Related Injuries, Report Card
- 2) Current FT Nursing Assistant vacancies are: Night Shift –13 Evening Shift –9, Day Shift –6.
- 3) Nurse Recruitment – The CNR is actively recruiting qualified applicants.
 - a) There are currently 5 Full Time and 3 Part Time evening shift LPN and 2 Full Time 1 Part Time night shift vacancies.



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- b) There are currently 1 Full Time evening shift & 1 Full Time Night Shift vacancies.
- c) The Center continues to utilize agency staffing solutions in the interim to augment these vacancies.
- 4) PCA's: There is 1 Part Time evening vacancy.
- 5) EPC Project Updates:
 - a) Rehabilitation Center – Repatriation of the Therapy Department is scheduled to start the week of 12/24.
 - b) Dialysis Clinic - The NYS DOH Hospital Division conducted a pre-opening inspection of the space and a program evaluation on 12/21. An opening is being coordinated with the collaborative joint efforts of both Noyes Hospital and the County's Public Information Officer, with a date TBD.
 - c) Ambulance Entrance - Final work remaining to reopen the ambulance entrance will be complete by the end of December.
 - d) EPC - Chiller installation and the balance of the lighting retrofit work will be completed by the end of December to close out work under the EPC contract.
- 6) There has been one positive case of Influenza A in the Center to date, which has since been resolved.
- 7) The Center will be participating in the NYS-DOH Collaboration to Launch Antibiotic Stewardship Programs (CLASP) Project in 2019. This is a five month infection control project that focusses on supporting long-term care facilities (LTCFRs) in expanding antibiotic stewardship programs, with a concentration on respiratory illness as it relates to antibiotic stewardship practices.
- 8) The Center is receipt of the Office of Medicaid Inspector General's (OMIG) Draft Audit Report of Medicaid Claims with Dates of Service from 01/01/13-12/31/16. The audit yielded preliminary findings of \$3,215.59 of billing to Medicaid that resulted in overpayments to the Center. An accrued interest of \$400.09 has been applied, resulting in a total proposed due amount of \$3,615.68. We are awaiting receipt of the Final Audit Report to address repayment.
- 9) The Center engaged the services of Beacon Solutions Group, a subsidiary of the Bonadio Group, to conduct an onsite review of the Center's Fiscal Services practices related to accounts receivable analysis and staff benchmarking. Furthermore, the review will complete a second level analysis of business office practices, in comparison to the 2017 Beacon Solutions Report. We anticipate we will receive the results of this review in the month of January, 2019.
- 10) Sergeant A. Galvin of the Livingston County Sheriff's Office conducted 12/27 a Security Risk Assessment of the CNR, with results / recommendations to follow.
- 11) Dr. Mayhle has been appointed the Medical Director of the LCCNR, effective 01/01/2019.
- 12) Team Meetings will be held in the month of January with the incumbent Director of Long Term Care to address the transition, convey 2018 performance, and communicate the future quality goals of the Center for 2019.

9:30 ADJOURNMENT

OFFICE FOR THE AGING – SUE CARLOCK

Informational Item(s) Written Only

Informational Item(s) Written Only

Served Client Summary

Livingston

01/01/2018 and 11/30/2018

Report Run Date: 12/26/2018

Service Type Summary

Service Type	Total Units Prior Year	Total Units Jan-Nov 2018
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Caregiver Services (unit=contact for support, counseling, training)	453	368
Case Management (unit = hour)	1,978	2,022
Congregate Meals (unit =meal)	25,115	22,096
Health Promotion Services (unit=session)	736	1,125
Home Delivered Meals (unit=meal)	47,626	43,784
Information & Assistance (unit=contact)	1,910	2,268
Legal Services (unit=hour)	261	225 through 9/30/2018
Nutrition Counseling (unit-hour)	37	20
Nutrition Education (unit=contact)	4,957	4,294
Personal Care (unit=hour)	3,851	5,595
PERS (unit=one month or service)	6,126	5,558
Transportation (unit=one way trip)	5,792	5,447

Program Updates:

2018 Public Hearing Survey Results

Greatest Areas of Concern – Indicated by Percentage of Respondents Identifying Concern

Falls	65%
Understanding Health Care Insurance Options	45%
Housekeeping/Household Maintenance	40%
Isolation/Loneliness	39%
Managing Chronic Disease	39%
Obtaining information about/	37%
Understanding Services/Benefits	
Having Opportunities to Exercise	35%

2015 Survey Results

Greatest Needs

- #1 Managing a Chronic Condition
- #2 Affording Medical Costs
- #3 Falls
- #4 Understanding Insurance Options

Highest Service Dissatisfaction

- #1 Transportation
- #2 Opportunities to Socialize
- #3 Information about Services

The Tai Chi for Arthritis Class scheduled to begin in Avon in January 2018 is full.

2018 Accomplishments

In partnership with LAW-NY, Livingston County Office for the Aging organized the first **Livingston County Senior Law Day**. This was an opportunity for County residents to learn about multiple important legal areas – Consumer Law, the Supplemental Nutrition Assistance Program (SNAP), Medicaid Planning for In-Home Services, and Advanced Directives including Health Care Proxies, Living Wills, Powers of Attorney, and



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MOLST Forms. These documents are important components of the advanced planning process and help to ensure that the medical treatment individuals' receive is consistent with their preferences.

The Livingston County Office for the Aging was able to expand services in response to identified transportation and fall prevention needs. New contracts with UR Med/Noyes Health and Catholic Charities of Livingston County will fund 10 Home Safe Home fall risk assessments with minor home modifications to reduce fall risks and up to 1,285 one-way trips to medical appointments through the Faith in Action program.

Livingston County Office for the Aging partnered with the Livingston County Department of Social Services – Adult Services Unit to implement Gatekeepers training in 2018. Gatekeepers training was developed by the New York State Office for the Aging and the New York State Office for Children and Family Services to recruit and train Gatekeepers who can identify older New Yorkers in need of assistance and “open the gates” to links for services and supports to help them maintain independence and remain in the community, reducing their sense of isolation. The training was provided to Emergency Medical Services and bank personnel that are often in the position to make referrals for vulnerable Livingston County older residents older to both the Office for the Aging and Adult Services Unit.

Livingston County continues to play a critical role in the **nutritional health, wellness, and food security** of its older adult residents. For 2017-2018, the Senior Nutrition Program provided 47,408 home delivered meals and 24,410 congregate meals in partnership with Morrison Community Living; Nutrition Education and Counseling were provided to over 600 individuals in partnership with Cornell Cooperative Extension. Three hundred sixty (360) older adults received Farmers Market vouchers and all home delivered meal clients received shelf stable food quarterly.

3 LCOFA Staff received Options Counseling/Person-Centered Counseling credentials through the New York State Office for the Aging.

No corrective action was required following the September 2018 Fiscal Audit of Livingston County Office for the Aging.

GOALS FOR 2019

A major needs assessment will be conducted during the better part of 2019 to inform the 2020-2024 Four Year Service Plan to be submitted to the New York State Office for the Aging. This Plan will be completed by 12/31/2019.

The Livingston County Office for the Aging received grant funding to implement the Aging Mastery Program (AMP). AMP is an evidence-based program developed by the National Council on Aging. The Aging Mastery Program empowers older adults to make and maintain small but impactful changes in their behaviors. AMP offers an innovative approach to help individuals successfully navigate this phase of life. The program incorporates evidence-based materials, expert speakers, group discussion, peer support, and small rewards to give participants the skills and tools they need to achieve measurable improvements in managing their health, remaining economically secure, and contributing actively to society. The 10 core classes are the introduction, exercise and you, sleep, healthy eating and hydration, financial fitness, medication management, advance planning, healthy relationships, falls prevention, and community engagement. The first group completed the program in November 2018 and two more series are planned for 2019.

Livingston County Office for the Aging worked with home health agencies to expand provision of personal care services and increase personal care aide availability. As a result, the hours of service for 2018 were over



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30% higher than those provided in 2017. The goal for 2019 is to maintain this higher level of service provision to support older adults to stay in their homes versus transitioning to facilities providing higher levels of care.