

**Livingston County Center for Nursing and Rehabilitation**  
**Family Forum (Family Council) Meeting Minutes**

April 14<sup>th</sup> , 2021  
Via Zoom Meeting

Mr. Townsend opened the meeting with thanking everyone for attending.

LCCNR staff that attended the call: Eric Townsend, Kathy Crye, Kim Kavanagh, Jessica Werner, Bonnie Morris and Marianne Miller.

**(Mr. Townsend)**

- Statistics: We have tested our staff over 19,000 times since the start of this pandemic
- Visitation Stats: Compassionate Care (49), In Person (183) Window (109)

**OPEN FORUM:**

Discussions/Questions from families:

- How many times can you visit per week on Compassionate Care?
  - *Each visit must approved by the provider so you could possibly get 1-2 times per week. Please schedule Compassionate Care visits through your Social Worker.*
- If a resident is in quarantine how do I schedule a visit?
  - *Please call your Social Worker to schedule these visits.*
- Can I take my loved one out for the day?
  - *If you take your love one out for the day, upon their return they will have to quarantine for 14 (vaccinated) or 21 (unvaccinated) days.*
- Can I take my loved one to Medical appointments?
  - *Please call the Neighborhood Manager to discuss these types of situations.*
- When I come for an In Person visit outside in the tent, am I able to push my loved one in their wheelchair around on the sidewalk??
  - *Mr. Townsend will discuss this with the Medical Director and get back to you.*
- If your visit was scheduled inside in the Atrium you can move it to outside if you would like as long as the tent is available.
- When will the visits be longer than 30 minutes?
  - *Excellent question, we will need to review with the Medical Director.*
- Why are we limiting visits to 2 people?
  - *Guidelines are given to us that we need to adhere to. We try to meet all the needs of the families as best as we can.*
- Should we continue to call/email our local legislatures?
  - *Yes, you should continue to reach out and advocate for your loved one. This is the only way they hear from you.*
- *Will the residents that moved off of Country be able to move back there when opened?*
  - *We will take into consideration all options once we are staffed to reopen Country.*
- *When the Dialysis Center opens will it be just for Residents or also the public?*
  - *With our understanding it will be for both.*
  - *For the public they would contact **Wyoming County Community Hospital** for scheduling.*
- Due to the Dialysis construction we had to move our TCU unit up to the Country Neighborhood.
  - Construction will also be starting on TCU on overhead lifts and plumbing issues.
- Nursing update:
  - CNA Class is being conducted now (17 students)
  - In May we will have LPN students here

- We had employees retire the last several months due to the county offering a Bonus at the end of last year.
- The LCCNR is constantly recruiting to bring on new employees.
- Social Work update:
  - Please continue to call your Social Worker for all Compassionate Care visits.
  - Any questions at all regarding your loved one please don't be afraid to call and talk to your Social Worker.
- Activities update:
  - National Nursing Home Week will be May 9th-15<sup>th</sup>. Our Theme this year is "Spring has Sprung"
  - Each Neighborhood will be decorated with flowers, bees, butterflies, and rainbows to BRIGHTEN up the facility.
  - We will hold different activities for staff and residents each day.

Families appreciate all of the staff's dedication and hard work!

Thank you all for attending our Zoom meeting, we truly appreciate all of your support.

Please feel free to email or call Mr. Woodruff, Eric or Kathy at any time with questions or concerns.

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Minutes of all the Family Forum (Family Council) meetings can be accessed at the link below once approved:  
<https://www.livingstoncounty.us/AgendaCenter>

At this time the next meeting is set for May 19<sup>th</sup>, 2021 at 1:30 pm via Zoom. We will send out the link to join the next meeting.

Meeting adjourned at 2:20pm

Respectfully submitted,

Bonnie Morris  
Social Work Secretary