

Livingston County Center for Nursing and Rehabilitation Family Forum (Family Council) Meeting Minutes

May 19th, 2021
Via Zoom Meeting

Mr. Woodruff opened the meeting with thanking everyone for attending. We are meeting on a monthly basis per the family's request at this time. The families dictate the flow of the dialogue. We can clarify any concerns to the best of our ability. We prefer any specific individual resident questions to be tabled due to HIPAA regulations. Please call us to review any of these questions you would have regarding a specific resident.

LCCNR staff that attended the call: Stephen Woodruff, Eric Townsend, Kathy Crye, Barb Rauber, Kim Kavanagh, Jessica Werner, Bonnie Morris and Marianne Miller.

OPEN FORUM:

Discussions/Questions from families:

- *Can we get an update on visitation guidelines, am I able to pick up my family member and take them out?*
 - In person visitation is suspended right now. Visits outside in the tent are allowable.
 - Compassionate Care/EOL visits continue all the time even during outbreak testing periods.
 - Yes families are able to take residents out, please schedule these through your Social Worker. We schedule these on a case by case basis.
 - Upon return residents will have to wear a mask (vaccinated) and unvaccinated will have to quarantine for the assigned time period.
- *Is there State guidance regarding families still having to wear the mask and face shield during visitation?*
 - No, there is no state guidance; it is not a requirement to wear them. The LCCNR is asking that you wear them to protect the residents.
 - We can certainly review this topic again with the Medical Director Dr. Collins.
- *Can I bring an Alexis in for my loved one to use?*
 - The LCCNR is currently reviewing this policy as many devices have the capability of recording which is not recommended. We will be issuing guidance on this very soon.
 - We have purchased multiple Ipads to facilitate Face Time/video chats with families. Please call your Social Worker if you would like to set up a time.
- *I've been sending items to my loved one through multiple on-lines sources, is this ok?*
 - Yes this is fine just let the Neighborhood Manager or Social Worker know so we can be sure the items arrive for you.
- *We know that staffing is very challenging, how is the CNR doing?*
 - The whole industry is challenged across the board.
 - We are a 266 bed facility and we are 63% occupied right now.
 - We will restore staff before we start filling the beds.
 - Please make sure to bring up any concerns you may have with any care regarding your loved ones.
- *Are families able to use the picnic area in the courtyard for a family event?*
 - We will certainly explore this opportunity and get back with you. We truly empathize with you as this has been a very difficult time. As soon as we get clear guidance on the picnic area we will be sharing that information with you.

Department Updates:

- Kathy Crye: Nursing update:
 - Staffing: We are constantly recruiting and onboarding employees. We recruit through Job Fairs, Colleges, High schools and Agencies. We are the clinical site for Boces

- students. We just had a CNA class graduate and we also have LPN students here for their clinical training.
- Once students have graduated we can then hire them.
 - Policy & Procedures: We are now reviewing and updating our Policy & Procedures; much of our time was focused on COVID-19 Infection Control.
 - We are in the process of changing our incontinent products; this will be done within the next month. Getting supplies from our current vendor has been a challenge. We have gone with a larger company; we will be communicating this transition to the residents.
- Jessica Werner: Social Work update:
 - Please continue to call your Social Worker for all Compassionate Care visits.
 - For any outings please also schedule those through your Social Worker.
 - The Social Worker on Memory is currently out until mid-June, Erin Randall will be covering,
 - Kim Kavanagh: Activities update:
 - For any Outdoor visitation please call Activities to schedule.
 - Currently have 1 FT position and 1 PT position open.
 - Barb Rauber: Fiscal Update:
 - Finished 2020 Cost Audit.
 - Now working on Annual Medicare and Medicaid audit.
 - Eric Townsend: Environmental Services:
 - Working on TCU, painting, plumbing, stripping and waxing floors.
 - Stephen Woodruff:
 - 56% of staff have been vaccinated.
 - Staff and residents are offered the vaccine upon admission.
 - We partner with the local DOH.
 - Our greatest challenge is staffing as it is all over the nation.
 - We just came off of National Nursing Home Week; it was a weeklong celebration of all the hard work and dedication that these employees commit to each day.

Families appreciate all of the staff's dedication and hard work! Thank you for all you do!

Thank you all for attending our Zoom meeting, we truly appreciate all of your support.

Please feel free to email or call Mr. Woodruff, Eric or Kathy at any time with questions or concerns.

- swoodruff@co.livingston.ny.us
- rtownsend@co.livingston.ny.us
- kcrye@co.livingston.ny.us

Minutes of all the Family Forum (Family Council) meetings can be accessed at the link below once approved:
<https://www.livingstoncounty.us/AgendaCenter>

At this time the next meeting is set for June 16th, 2021 at 1:30 pm via Zoom. We will send out the link to join the next meeting.

Meeting adjourned at 2:15pm

Respectfully submitted,

Bonnie Morris
Social Work Secretary