

Livingston County Center for Nursing and Rehabilitation

Family Forum Meeting Minutes

August 18, 2021 Via Zoom

LCCNR staff that attended the call: Stephen Woodruff, Kathy Crye, Barb Rauber, Marianne Miller and Gail Maggio.

Family members in attendance: Carla Thompson, David Simpson and David Schubmehl.

Mr. Woodruff opened the meeting with thanking everyone for attending. We had a few family members in attendance for this monthly meeting; others may be listening via remotely or by phone.

Mr. Woodruff. An explanation of the purpose of Family Forum is; a meeting where general updates are given, and give a platform for question or comments from family members may be addressed. If you have a question or concern, either raise your hand or unmute yourself. We will try to answer to the best of our abilities. We are continuing with monthly Family Forum to keep you abreast of any changes that are occurring within our industry and certainly with in our home with your loved ones. If there is anything particular that is resident specific not necessarily for this forum, we will be happy to speak to you privately regarding these matter after as well.

- I know the Hot Topic is Vaccinations. We received notification thru a press release, just like the rest of the state, the governor's intention, his directive, that all healthcare personal, specifically looking at hospitals and skilled nursing facilities, every employee that is currently unvaccinated, is to receive their first vaccination by September 27. One of the things that we are still waiting to look at is the excitement of these orders. We have no additional guidance from the New York State Department of Health or the actual order itself beyond what the press release is. I can share with you that grossly a little more than a half, probably around 54% of our staff is currently vaccinated. The balance of the staff members that are not, have been approached multiple times to encourage use of vaccination.
- In terms as the residents, we have one resident that remains unvaccinated.
- There are many unanswered questions. How does this affect the center? Does it affect general contractors, does it cover someone doing boiler repair, verses your hands-on care direct staff? So, there are a lot of questions that have been levied to the State Department of Health. We are waiting to hear back.
- In the event a resident or staff member wishes to be vaccinated, the regulation is that after they express their intent, we have up to 14 days to administer the first vaccine to them. We get our vaccines on an as needed basis thru our pharmacy vendor. Prior to July 31, 2021, we were sourcing them from the Livingston County Department of Health, but they are no longer providing them. Our pharmacy vendor currently provides us with what they have in stock, which is the Pfizer vaccine.
- A question was asked about having any information on booster shots for the residents at this point? Has there been guidance provided to you about this?

Via email from Commissioner Zuker, sounds like the emergency use authorizations have been issued in regards to them. I just spoke with our consultant pharmacist prior to this meeting; they are still waiting as to when those will be available. It does sound like they will be available in the fall, but as to any particular details I have no further updates but I would anticipate that it does seem likely that they would be made available.

**Has there been anyone testing positive from a resident stand point?**

- No one has tested positive.

**From a Family Member:** I wanted to thank you folks for restarting the bingo and group activities. My mother has been very happy about that, being able to get together and socialize with other folks. That is very welcomed. Thank you all for making that happen.

- That is good to hear. I know that it was a challenge for the residents and folks here. If a resident is unvaccinated and wanted to be part of the group activity, it does change the construct within infection prevention perspective. But right now, with just the one resident, who my impression does not want to engage in those activities, it has liberalized that experience for all the other residents.

**From a Family Member:** Is there any talk or movement about resuming the summer picnics or bigger activities such as that?

- I can tell you that we were grilling (not the outside summer picnic due to the weather) white hot dogs this afternoon for the residents on the neighborhoods. Even outdoors we are still being contained to the safe distancing protocol, so we can do smaller groups, but when you are looking at an entire neighborhood, even with where we are at right now, until we get further guidance to liberalize those types of activities, it makes it challenging to get 50-60% of the neighborhood out.
- Since the pandemic started, we have not been able to have the annual carnival. We are trying to find creative ways and still be in compliance to recreate the experience.

**Staffing**

- Marianne Miller has been very instrumental in terms of helping us recruit different staff members, as you know this has been very challenging time. 2 weeks ago the Center for Medicare and Medicaid services recalculated the 5-star rating. Under the last calculation, the facility was a 4-star rating for staffing (RN, LPN and CNA), 4-star rating for quality measures out of 5 and a 2-star rating for survey. We have been holding the last 3 survey cycles; we have not been surveyed in 27 months. We are causally optimistic that the next recertification will give us the opportunity to adjust that. The overall movement went from a 2-star to a 3-star. The goal is to get to a 5-star rating.
- We have interviews for the Department Head position in Social Work.
- There are local publications as well as online advertising. This should reach potential staff locally and to Rochester.

- Working close with Workforce Development to help recruit potential staff members.
- A CNA class with 8-9 students started this week. There will be another class in October.
- The board of supervisors has been very supportive. We are aggressively marketing the CNR vacancies and offering very competitive wages.

## Dialysis

- WCCH Health Systems did a press release about a week ago stating they have received contingent approval to proceed with the certificate to reopen the dialysis clinic here within the center. We will be working with them to develop a schedule for some minor construction that needs to happen on the dialysis clinic. Well not official, they are hopefully looking for a soft opening in November 2021. We are really grateful for this opportunity. The construction work will be done by Livingston County employees. These employees will be subject to the screening and testing if not fully vaccinated.

A question was asked about opening the hair salon?

We sent out RFP's to Salons around the county looking to see if there was interest in coming here. We received no feedback. If anyone knows of a salon or licensed hair professional that has interest, please let us know. We can reach out to them.

How is the Internet Improvement Project going?

There has been no movement on this. It has been placed on hold due to the pandemic. The speed of the internet should be better with 1/3 less residents in the facility. If any family members experience any issues, please let us know and we can test the connection.

We are looking to upgrade the nurse call system in the next couple years. With this project, the wireless connections would need to be looked at.

## Departmental Updates

Fiscal, Barbara Rauber

- The Medicare/Medicaid cost report that is due in August 20, 2021, is complete
- The 2022 budget will be done in the next month or so.

Social Work, Stephen Woodruff

- We will continue to send out the weekly family/staff notifications. This is not required at this time, but we will continue to do so.

- Eric Townsend is acting as the Director of Social Work until a Director can be hired. Please welcome Ashley Clark to Lilac Avenue; she is the new social work assistant for that neighborhood.

The next Family Forum meeting is tentatively scheduled for Wednesday September 15, 2021 at 1:30.