



LIVINGSTON COUNTY BOARD OF SUPERVISORS' MEETING NOTICE

Livingston County Government Center, Geneseo, New York 14454 585.243.7030

COMMITTEE: HUMAN SERVICES
DATE: NOVEMBER 2, 2021
TIME: 9:00 A.M

Committee Members

M. Walker, Chairman
S. Erdle, Vice Chairman
I. Davis
M. Falk
D. Wester
D. LeFeber
D. Mahus

PLEDGE OF ALLEGIANCE:

9:00 DEPARTMENT OF SOCIAL SERVICES – DIANE DEANE

Action Item(s) To Be Reported

1. **AMENDING THE 2021 LIVINGSTON COUNTY SALARY SCHEDULE: DEPARTMENT OF SOCIAL SERVICES AND REFERRING THIS MATTER TO THE WAY AND MEANS COMMITTEE**
RESOLVED, that the 2021 Hourly Employee Salary Schedule is amended as follows:

Social Services

- Create one (1) full-time Account Clerk/Typist position at Wage Grade 7, CSEA Contract effective immediately.

For: We have had difficulty filling Sr. Account Clerk positions in our agency and across the county this would allow us to bring on a candidate that has less experience that we can train in order for them to eventually take a Sr. Account Clerk position.

- Create one full-time (1) Eligibility Clerk position at Wage Grade 9, CSEA Contract effective immediately.

For: Section 8 program to facilitate routine administrative processing of applications and recertifications.

Informational Item(s) Written Only

1. Statistics (Monthly) (September)

	<u>Sept</u>	<u>% Change from Jan 1</u>
Temporary Assistance Cases (TA):		
Family Assistance	136	-16.56%
Safety Net	148	-28.50%
Total	284	-23.24%
TA Applications Processed	110	

Medicaid Cases (MA):

Community	2138	8.97%
Chronic Care	230	-5.35%
Foster Care	146	-11.52%
SSI	1250	-1.57%
Total	3764	3.41%

Livingston County Citizens receiving some form of Medicaid service:

Cases In Transit	0
NYSOH	
Livingston County DSS	4847
Total	4847



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Food Stamp Only Cases:	2277	-3.56%
SSI Food Stamp Cases:	706	-5.23%
Child Care Cases:	66	-40.54%

Indigent Burials:	
Approved	4
Denied	1
Approved Year to Date	22

Fraud:	
Front End Detection (FEDS) - During Applicant Status	0
Fraud Referrals Received - Anonymous/Other	7
Fraud Referrals Received - Internal/DSS	0
Referrals sent to Sheriff & DA	0
Pending with DA/Awaiting Disposition	7

Clients thru the lobby (Unduplicated #):	539
Total # of individuals served by reception staff:	824

Housing - Homeless Caseload:	
Diversions	17
Housed	19
Total	36

Total Nights	252
Singles	142
2 Adults	0
Families	110

Total Clients in Temp. Housing at end of month	12
Clients entering Temp. Housing & remaining in the month	6

Code Blue - Below 32 Degrees	
Cases	0
Nights	0

Section 8:	
Vouchers Leased Up	473
Voucher Holders seeking Apartments	12
Active/Pending (Could return - Port Outs, NH, Rehab, moving, etc.)	16
Active/Pending Will Not Return (Declined, Accepted o/Subsidy, Lease Violation, etc.)	4
Call-ins Pending Eligibility/Voucher Issuance	14

Child Support:		
Caseload Count	2,659	-5.98%
Dollars Collected	\$539,776	

Child Protective Services (CPS): Ongoing	
New Primary Investigation Assignments	61
Secondary Assignments from Other Counties	11
Petitions Filed	2



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1034 Court Ordered Investigations Completed (# included in Primary Inv.)	10	
422 Summaries to Court	0	
CPS Ongoing Case Management/Preventive Services:		
Case Total	32	
Article 10 Supervision Cases (Youth Remaining in Home)	30	
*Distinct Children	77	
Non-Court Ordered (Article 10)-CPS indicated & Open Mandated Preventive	2	
*Distinct Children	5	
Supervision Cases on Behalf of Another County-Secondary	0	
*Distinct Children	0	
School Based Consults:	205	
Dansville Central School	0	
Livonia Central School	205	
Article 10 Direct Custody Placement/Non-DSS Cases:		
Cases	15	-25.00%
*Distinct Children	26	8.33%
Family Services/Permanency Unit:		
Foster Children - DSS Custody Distinct # of Children	35	-22.22%
Distinct Youth Remaining in DSS Custody on Trial Discharge	7	
Levels of Care for DSS Custody Cases:		
Foster Boarding Home	21	
Approved Relative Foster Home	3	
Institution	1	
Group Home	0	
Supervised Independent Living	2	
Other	1	
Foster Child Admissions - New	0	
Types of Foster Child Discharges During the Month		
Children Trial Discharged to Parents or Other Resource (Remain in DSS Custody)	0	
Children Discharged (Final) to Parent or Other Resource	0	
Adoptions Finalized as Discharges	0	
KinGap Discharges	0	
Other Discharges (i.e. APLA-Another Planned Living Arrangement)	0	
OCFS State Custody	1	
Probation Based Diversionary Programming (Probation Based Referrals):		
Cases	7	
*Distinct Children	7	
Cases Closed *Distinct Children	1	
Cases Open in Connections FSS-Mandated Preventive	3	
Non-Mandated Preventive Services:		
Cases	0	
*Distinct Children	0	
Other Case Processing - # of Distinct Children:	18	



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ICPC Requests	4
Supervision - Post Discharged - Court Ordered	8
Supervision on Behalf of Another County	5
Aftercare Services	1

TASA (Case Management for Pregnant/Parenting Teens):

Active Case	0
New Referrals Received	0
Cases Closed	0

Protective Services for Adults (PSA):

Active Cases	38	0.00%
PSA Referrals Received	12	
Active Financial Mgmt. Cases	38	
Active Home Mgmt. Cases	38	
Personal Care Aide Cases Total	31	
Level I	3	
Level II	26	
Level I pending	2	
Cases waiting for an assigned Aide	6	
Guardianship Cases	3	
Awaiting discharge	6	
Pending	0	
Assessment Contacts	61	

2. Employees hired, resigned or retired in October:

Megan O'Leary	Hired	Temp. Social Services Attorney	10/19/21	Rochester
Carol Wirth	Resignation	HEAP Examiner	10/22/21	Geneseo
Tara Schramm	Hired	Case Management Aide	10/31/21	Dansville

- NYSHCR has notified our Section 8 program of a voucher reduction quantity of 25. This reduction will not result in any clients losing vouchers. Our leased up and seeking leases number is below our new voucher quantity of 510.
- NYS OTDA has confirmed \$279,069 in approved payments to landlords on behalf of Livingston County residents through the ERAP program through October 12. It remains unclear as to how much has actually been sent out to landlords at this time.
- NYS DOH has sent confirmation of a decrease to our MMIS weekly share payments attributable to enhanced federal participation through the Families First Coronavirus Response Act (FFCRA), representing savings to Livingston County totaling \$456,502.
- The next Homeless and Housing Task Force meeting is scheduled for November 1, 2021 at 1:00 pm at DSS building in Mt. Morris.

9:05 DEPARTMENT OF HEALTH – JENNIFER RODRIGUEZ

Action Item(s) To Be Reported

1. AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACT(S) FOR THE LIVINGSTON COUNTY DEPARTMENT OF HEALTH: NAVERTON GARAGE DOOR AND OPENERS, NEW HORIZONS AT LOGICAL OPERATIONS, SEABREEZE PAVEMENT OF NEW YORK, LLC, TENELEVEN GROUP, LLC

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contract(s) for the Livingston County Health Department, and any future amendments to said contract, according to the term(s) designated, subject to review by the County Attorney and County



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Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
Naverton Garage Door and Openers	11/15/21-12/31/21	\$2,513.00

7 Hopkins Street
Mt. Morris, NY 14510

For: Labor and materials for the installation of an overhead garage door with opener at the Dog Control expansion project.

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
NYS Agriculture & Markets Grant	0%	Yes X No

Director's Comments: This contract provides for labor and materials for the Livingston County Dog Control expansion program.

New Horizons at Logical Operations	11/15/21-12/31/21	\$1,975.00
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3535 Winton Place
Rochester, NY 14623

For: Professional services for a consultant to provide advanced Microsoft work training onsite to LCDOH staff.

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
NYS DOH/County	0 - 64%	Yes X No

Director's Comments: This will provide training for DOH clerical staff.

Seabreeze Pavement of New York, LLC	11/15/21-12/31/21	\$16,100.00
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100 Hojack Park
Rochester, NY 14612

For: Labor and materials for the removal of existing asphalt pavement with the replacement of new pavement at the Dog Control expansion project.

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
NYS Agriculture & Markets Grant	0%	Yes X No

Director's Comments: This contract provides for labor and materials for the Livingston County Dog Control expansion program.

TenEleven Group, LLC	11/3/21-11/2/2026	\$2,449.00 month/ \$29,388.00 annual
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6047 Transit Road
East Amherst, NY 14051

For: Electronic Medical Record Software for Mental Health

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
OMH State Aid, 3 rd party payor amounts	Dependent on OMH/3 rd party payor amounts	Yes X No

Director's Comments: This contract will provide software for electronic medical records for Mental Health.

2. PROCLAIMING THE MONTH OF NOVEMBER AS NATIONAL HOPICE PALLIATIVE CARE MONTH

WHEREAS, Livingston County Hospice has helped provide comfort and dignity to thousands of Livingston County residents, allowing them to spend their final months at home, surrounded by their loved ones;

WHEREAS, the hospice model involves an interdisciplinary, team-oriented approach to treatment, including expert medical care, quality symptom control, and comprehensive pain management as a foundation of care;

WHEREAS, beyond providing physical treatment, hospice attends to the patient's emotional, spiritual and family needs, and provides family services like respite care and bereavement counseling;

WHEREAS, palliative care delivers expertise to improve quality of life and relief from pain, can be



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provided at any time during an illness, and hospices are some of the best providers of community-based palliative care;

WHEREAS, in an increasingly fragmented and broken health care system, hospice is one of the few sectors that demonstrates how health care can – and should – work at its best for its patient;

WHEREAS, 1.55 million Americans living with life-limiting illness, and their families, received care from the nation's hospice programs in communities throughout the United States in 2018;

WHEREAS, hospice and palliative care organizations are advocates and educators about advance care planning that help individuals make decisions about the care they want;

WHEREAS, the Centers for Medicare and Medicaid Services have pledged to put patients first in all of its programs – including hospice – ensuring a coordinated and patient-led approach to care, protecting patient choice and access to individualized services based on a patient's unique care needs and wishes: now therefore, be it

RESOLVED, resolved that the Livingston County Board of Supervisor's do hereby proclaim November 2021 as National Hospice and Palliative Care Month and encourage citizens to increase their understanding and awareness of care at the end of life, discuss their end of life wishes with their families, and observe this month with appropriate activities and programs.

Informational Item(s) Written Only

- Continue communication plan to include community-wide media and outreach plan in response to the COVID-19 pandemic.
- Upcoming boosters, including focus on older adults in partnership with OFA, and promoting local vaccine clinics.
- Implementing ELC School Funding Allocation- assessing schools' plans on testing and ventilation strategies, testing commenced this week.
- Distributed community partner update including COVID resources/ clinics and LCDOH services in English and Spanish.
- Community Health Assessment Leadership Team meeting- reflected on previous CHIP, shared CHIP 2020 activities, discussed CHIP data and defined community/vulnerable populations.
- *Be Well in Livingston* (Mt. Morris)- Consultant and BWIL committee developed and conducted online SWOT, to discuss results at 10/28 BWIMM steering committee meeting and BWIL meeting.
- *Be Well in Livingston* (Nunda)- Consultant and BWIL committee developed and conducted community survey to evaluate initiative, to discuss results at 11/1 BWIN steering committee meeting and BWIL meeting and use results to develop new strategic plan for BWIN; **Lift Project:** evidence based seven (7) weeks online course will start 10/25 for KCS and community.
- Recruiting and interviewing Public Health Corps Fellowship Program.
- Developing Community Health Worker PICH (Perinatal Infant Child Health Collaborative) media and outreach, Outreach Worker positions recruitment.
- Potential for MH staff vaccine mandate, if not then they have to test once a week. Not in effect at outpatient yet.
- Health Home Audit process to restart next month.
- Contract in process with CCSI to consult on implementation of Open Access.
- We completed our 2021 Farmers Market Season and issued 5040 coupons or \$20,160 worth farmers market nutrition coupons to our WIC participants
- We received an update from the state that USDA is giving agencies that were granted physical exemption waivers, 90 days to return back to clinic rather than the previously stated 30 days once the national public health emergency has expired. With this update, we will be remote until at least mid-January 2022. If the



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national public health emergency is extended this month, we will be continuing to provide remote services to WIC participants until at least Spring 2022.

- At this time, all our WIC nutritionists on staff are certified lactation counselors after completing a 57-hour course and passing a CLC exam. This knowledge and expertise on staff helps our participant's meet their breastfeeding goals and supports program integrity.
- WIC served 14,471 participants for our 2021 fiscal year, ending 9/30/21.
- For the month of August we were at 91.94% of our target enrollment rate, with our YTD average of 1322 for enrollment, for our 2021 fiscal year, ending 9/30/21.
- WIC staff saw 577 appointments for the month of September.

Rabies Clinics Tallies 2021

Clinic Site	Dogs	Cats	Ferrets	Total
Avon/Caledonia	85	51	2	138
Nunda	111	58	0	169
Geneseo/Mt. Morris	141	64	0	205
Livonia	100	57	0	157
Dansville	148	72	3	223
TOTAL	585	302	5	892

Rabies Clinics Statistics

Animal	2021	2020	2019	2018
Dogs	585	743	770	650
Cats	302	383	518	390
Ferrets	5	2	5	3
Total	892	1,128	1,293	1,043

2021 Rabies Donations:

Avon/Caledonia-\$215.00
 Nunda-\$186.00
 Geneseo/Mt. Morris (Hampton Corners)-\$211.08
 Livonia-\$127.00
 Dansville-\$114.07
TOTAL DONATIONS RECEIVED: \$853.15

9:10 CENTER FOR NURSING & REHABILITATION – STEPHEN WOODRUFF

Action Item(s) To Be Reported

1. **AUTHORIZING THE CHAIRMAN OF THE LIVINGSTON COUNTY BOARD OF SUPERVISORS TO SIGN THE FOLLOWING CONTRACT FOR THE LIVINGSTON COUNTY CENTER FOR NURSING AND REHABILITATION – HIGHLAND STAFFING, LLC.**

RESOLVED, that the Chairman of the Livingston County Board of Supervisors is hereby authorized to sign the following contract for the Livingston County Department of the Livingston County Center for Nursing and Rehabilitation and any future amendments to said contract, according to the term(s) designated, subject to review by the County Attorney and County Administrator:

<u>Contractor</u>	<u>Term</u>	<u>Amount</u>
Highland Staffing, LLC 1376 Highland Ave	11/1/21 – 10/31/22	Fee Schedule



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Rochester, NY 14620

For: Supplemental Staffing Contract, RN, LPN, CNA, UNA

<i>Funding Source</i>	<i>Local Share</i>	<i>Budgeted?</i>
Operating Budget	N/A	X Yes NO

Director's Comments: Staffing agencies have had limited personnel available and are experiencing the same recruiting difficulties as the CNR and other providers. These contracts will enable the select and limited use of agency personnel to meet staffing needs.

2. AMENDING THE 2021 LIVINGSTON COUNTY SALARY SCHEDULE: LIVINGSTON COUNTY CENTER FOR NURSING AND REHABILITATION AND REFERRING THIS MATTER TO THE WAYS AND MEANS COMMITTEE

RESOLVED, that the 2021 Livingston County Salary Schedule is amended as follows:

Livingston County Center for Nursing and Rehabilitation:

- Create two full-time Charge Nurse (Licensed Practical Nurse) positions at Wage Grade 11 CSEA Contract effective 11/15/2021.

For: The Charge Nurse (Licensed Practical Nurse) positions will provide the Center a broader opportunity to fill vacancy needs on the Evening and Night Shifts. These positions will further both clinical staffing needs and provide promotional opportunities for Licensed Practical Nurses within the Center.

Pre-approved Informational Item(s) To Be Reported

1. FINANCIAL/OPERATIONAL UPDATES:

- b) Report on Post Audit – Financial Meetings and Activities
- c) Occupancy – As of October 25, 2021 occupancy was 60.54% for the month, year to date 63.82%.

Cash Flow - The CNR's Cash Flow Report as of October 22, 2021, \$7,632,252 in Reserves. Budget Variance – The August 2021 budget variance report will be distributed and discussed at the committee meeting.

Informational Item(s) Written Only

- 1) Reports - Absenteeism, Mandation, FMLA, Payroll Performance, Work Related Injuries, Report Card
- 2) Current FT Nursing Assistant vacancies are: Night Shift 16, Evening Shift 29, Day Shift 36
- 3) Nurse Recruitment – The CNR is actively recruiting qualified applicants.
 - a) There are currently 5 Full Time Day and 2 Part Time Day Shift LPN, 10 Full Time and 4 Part Time Evening shift LPN and 4 Full Time and 3 Part Time LPN Night Shift vacancies.
 - b) There are currently 6 Full Time day shift RN, 2 Full Time and 1 Part Time Evening Shift RN, & 2 Full Time Night Shift RN vacancies.
 - c) There are currently 6 Part Time Day Shift, & 8 Part Time Evening Shift PCA vacancies at this time.
 - d) There are currently 2 Part Time Evening Shift Uncertified Nursing Assistant vacancies at this time.
- 4) Beacon Solutions Monthly Report – to be distributed.
- 5) On 10/05/21, the NYS-DOH completed an on-site Focused Infection Control Survey (F.I.C.S.). Post completion of the survey, to review the Center's infection prevention policies, procedures and practices. Upon exit, no citations were issued.
- 6) CNR COVID

The vaccination mandate states that all staff at hospitals and long-term care facilities, including nursing homes, adult care, and other congregate care settings, will be required to be vaccinated against COVID-19, with their first vaccination dose, by 09/27/2021. On Wednesday, 08/18/2021, the NYS-DOH issued an Order of Summary Action to all “*general hospital or skilled nursing home pursuant to section 2801 of the Public Health Law*”, confirming the mandate issued on 08/16/2021. Under the Order of Summary Action there are two limited vaccination exceptions, one being a medical exemption and the other is a religious exemption. As of 09/27/21 all unvaccinated staff that did not have an approved exemption were placed on



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an unpaid leave. Pursuant to the M.O.A., all unvaccinated staff members that do not have an approved exemption as of 10/25/21 have been removed from the Center.

- 7) COVID-19 Vaccination Booster Clinic - The Center's contracted pharmacy held a Pfizer booster clinic within the Center on 10/08/21, for the Center's eligible Residents / Patients and Employees.
- 8) The LCCNR initiated administration of the Influenza Vaccine to both Residents and Staff. Resident acceptance rate is 94%.
- 9) Garden of Life (G.O.L.) Adult Day Health Care Program – The Center received guidance on March 25, 2021 the NYSDOH issued guidance specific to re-opening ADHC programs across areas of the state. Phase #2 of these guidelines address ADHC programs co-located on the grounds or immediately adjacent the sponsoring nursing home and the nursing home meets the eligibility criteria for visitation. The Center's Social Workers continue to communicate with Registrants on a weekly basis, established post suspension of the program in March 2020.
- 10) NYS-DOH reporting continues on a daily basis, 7 days per week, via the HERDS survey in the Health Commerce System.
- 11) The CNR reports survey data to the CDC, via the National Healthcare Safety Network, twice per week.
- 12) The CNR initiated reporting weekly vaccination data to the CDC, via the National Healthcare Safety Network.
- 13) The CNR's PPE supplies remain above the minimal requisite 60-day supply. The CNR maintains a 90-day supply on hand.
- 14) The Center continues to communicate with Residents / Families weekly via telephone calls, electronic communication(s) and letters.
- 15) Dialysis Extension Clinic (D.E.C.): Construction is anticipated to be complete by week ending 11/05/21. Concurrently, internal and external WCCHS Dialysis Clinic, is scheduled be installed in accordance with the same schedule. WCCHS anticipates the clinic will be ready for the NYSDOH initial inspection in the month of November.
- 16) The CMS Five Star report was received in the month of October. The overall rating of the CNR is two stars, Health Inspection remain at two stars, Quality Measures remain at four stars, and Staffing and RN Staffing moved to three stars.
- 17) Cooling Tower – The cooling tower replacement project started November 17, 2020. Awaiting completion of final project punch list items/ close out items remain pending.
- 18) The Center received notification of award on 10/26/21, that we are the recipient of a Coronavirus Emergency Support grant from the Mother Cabrini Health Foundation (MCHF), through the Foundation for Long Term Care, in the amount of \$25,600.00. The grant monies must be used to support specific categories of COVID-19 related expenses, to be reviewed with the County Administrator, and require prior approval from the FLTC and the MCHF.

9:25 YOUTH BOARD – CHAIRMAN LEFEBER

Action Item(s) To Be Reported

1. APPOINTING MEMBER TO THE LIVINGSTON COUNTY YOUTH BOARD: MICHAEL SZCZESNIAK

RESOLVED, that the following member be hereby appointed to the Livingston County Youth Board for the term designated:

Name	Address	Agency	Term
Michael Szczesniak	6673 Groveland Hill Road, Groveland, NY 14462	Groveland	At Pleasure

9:30 ADJOURNMENT



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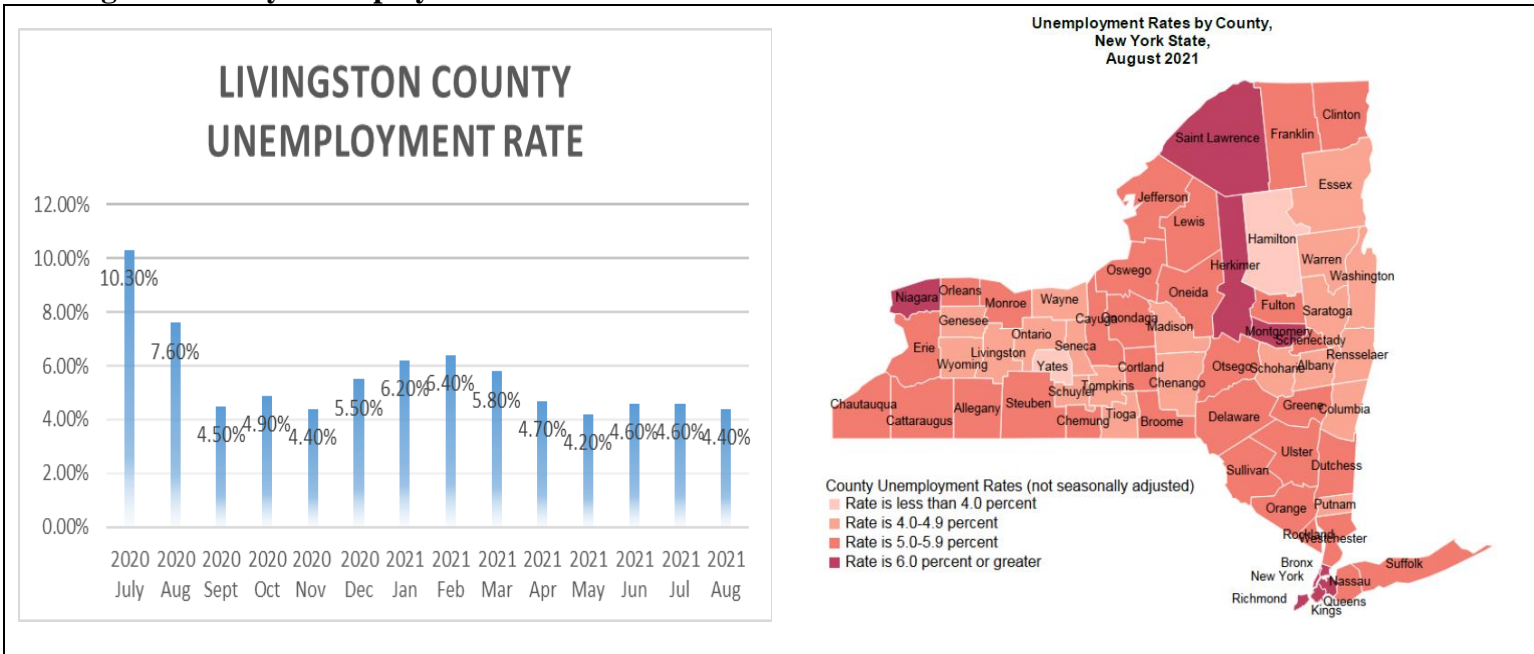
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WORKFORCE DEVELOPMENT – RYAN SNYDER

Informational Item(s) Written Only

Mobility Management – Last month the Board approved Res. 2021-338 authorizing the County to contract with the Arc GLOW to provide Mobility Management services to the County. The Resolution was presented with the intention of the Planning Department holding the contract, however due to the source of funding coming through the Community Service Block Grant, the State would prefer Workforce Development hold the contract. Planning will still manage the project and an MOU will be executed between the two Departments.

Livingston County Unemployment



The unemployment rate has not been updated since the October board report.

Department Activity Report

Activity	September 2021
Job Openings Posted with NYSDOL	343
Unique Office Visits	81
Individual Appointments	45
Adults/Youth in Training	24
Employer Pre-Hire Assessments	26
WIOA Youth Enrolled in Services (34 by 6/30/22)	10
WIOA Adults Trained (32 by 6/30/22)	13

Program Report

Job Fair – 34 job seekers and 20 employers attended the 10/19 Job Fair at the Government Center. Job seeker attendance was down 50% from the prior month. Many attending were work limited and not suitable for the employers in attendance.

Public Assistance Work Crew – The Work Crew Supervisor accepted a position with the Health Department, therefore the program is temporarily on hold. We are reviewing the results of the program to determine next steps.



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CNR Recruitment – The recruitment video being developed by Retrolight Studios is nearing completion with some final edits being made this week. A new bilingual recruitment postcard has also been developed that we hope to begin distributing this week.

GLOW Auditing – The GLOW Workforce Development Board has now released two separate RFP’s for sub recipient auditing in GLOW and has not received any responses. Based on the two failed procurements, the state is willing to allow us to use the Professional Services clause to negotiate with a preferred vendor.

OFFICE FOR THE AGING – SUE CARLOCK

Informational Item(s) Written Only

Program Statistics:

Served Client Summary

Livingston

01/01/2021 and 09/30/2021

Report Run Date: 10/22/2021

Service Type	Total Units January – September 2021
Case Management (hours)	1,411
Meals (Home Delivered 50,187, Congregate 6,122)	56,309
Information and Assistance (calls)	4,835
In Home Contact & Support (contacts) well check calls, deliveries	5,042
Legal Services (hours)	232
Nutrition Education (contacts)	5,425
Personal Care (hours)	4,170
Personal Emergency Response System (service months)	3,581
Transportation (one-way trips)	2,158

Program Updates:

Health Insurance Information Counseling and Assistance Program (HIICAP) Transition – Lifespan is handling all inquiries and counselors are on site two days per week to meet with older adults

Registered Dietitian – Cornell Cooperative Extension has hired Lucille Tang as our new RD. Lucille is training and has already started providing Nutrition Education

Home Delivered Meals: Two promising applications were received for the vacant courier position and the interview/hiring process has begun

Congregate Meal Program: Mt. Morris Site Manager Marchia Santangelo will be retiring effective 12/17/21.

Data/Information from Aging Concerns Unite Us Conference:

Recent Caregiver Study Data:

A June 18, 2021 study conducted by the US Department of Health and Human Services/Centers for Chronic Disease Control and Prevention found that:

- 70% of parents and/or caregivers reported adverse mental health symptoms
- 55% reported anxiety or depression



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- 54% reported COVID-19-induced stress and trauma
- 32% reported passive or serious suicidal thoughts

As assessed by the ARCHANGELS Caregiver Intensity Index™, drivers of Caregiver Intensity increased odds of adverse mental health symptoms:

- Caregiving related family disagreements (3x odds)
- Resentment about caregiving responsibilities (3x odds)
- Feeling underprepared as a caregiver (2x odds)
- Not having as much personal freedom as desired (2x odds)
- Having had to cut down on expenses due to caregiving (2x odds)

Among those caring for people under 18 and over 18 (sandwich caregivers):

- 52% reported serious suicidal thoughts or 12 times the rate of nonparents/noncaregivers
- 58% reported passive suicidal thoughts, or six times the rate of nonparents/noncaregivers

NEW YORK STATE OFFICE FOR THE AGING OLDER AMERICANS ACT MODERNIZATION PROPOSAL

A) Status/Background

The COVID-19 public health emergency has exposed the Older Americans Act as one that is outdated and in need of modernization in policy and program, and in need to keep up with the growth of the older population. A modernized Act needs to provide the flexibilities to meet local priorities and needs that differ geographically and differ in cost; to make investments in programs and services that have been added to the state's portfolios through numerous Amendments but have not been supported with federal funding; and to build back better with the lessons learned from COVID. These changes are needed in the short term when the disaster declaration lapses and into the future.

The pandemic forced the closure of congregate sites, social adult day care programs, and other community sites where older adults would receive services, supports, nutrition, evidence-based programs, application and assistance support, caregiver respite, information and assistance, and much more. The network of aging services providers had to retool and change their method of service delivery virtually overnight and to provide services in a different way, such as the use of technology, more services in the home, delivering groceries and supplies, expanding home delivered meals, expanding transportation to critical medical appointments, combatting social isolation, delivering prescriptions, and more. Both the federal emergency disaster declaration and the state's Executive Orders gave the network maximum flexibility to meet needs as they arose and to do so based on the unique needs in the community, without having a bureaucracy push back, all while accounting for funding, documenting who was served and how, and maintaining quality. This flexibility needs to be continued permanently.

Our state saw an increase in service demand of almost 75% and that need has not waived. It provided an opportunity for people in need, whom we never would have interacted with had it not been for the pandemic, to connect with our support services, and maintaining this level of service is important to meet basic needs and to help meet our mission of helping older adults maintain their independence, with dignity.

Finally, of our entire budget, we receive about \$77 million from the Administration for Community Living which dwarfs the need. The state general fund invests \$147 million into NYSOFA, we receive about \$35 million annually from the Medicaid global cap and the counties contribute about \$275 million annually. Our federal share has either been flat funded or has gone down slightly over the past decade while need and complexity of care increases, and the Older Americans Act routinely is amended to add more work for us



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without reimbursement. There needs to be a major investment from the federal government to keep pace with need, complexity of care, and emerging challenges in addition to modernizing.

Statutory/Regulatory Changes

1. Eliminate the 10% state/county match for any new investments in OAA programs beginning in 2021 and thereafter.
2. Eliminate the restrictive transfer language between Congregate (Title IIIC1) and Home Delivered Meals (Title IIIC2) which would provide flexibility for the counties to meet locally determined needs in the nutrition program.
3. Continue Flexibility in the Use of All Older Americans Act Funding to meet locally determined needs that vary from county to county.
4. Change the eligibility criteria under Title IIIE – the National Family Caregiver Support Program - to 50 for older relative caregivers to access the supports.
5. Expand Older Americans Act Eligibility for Young Onset Alzheimer's.
6. Amend the Long-Term Care Ombudsman (LTCOP) training requirements.

Appropriations Request

1. Increase the overall investment to the Older Americans Act to keep pace with the growth of the aging population, the increase in demand for services as a result of the pandemic and to meet new challenges learned from the pandemic, including overall modernization.
2. Invest in the Aging network workforce to go from a system of service delivery reliant on volunteers to a system with trained, certified staff.
3. Provide an annual appropriation in the Older Americans Act to pay for technology support, training, device purchases, access to WIFI and to support telehealth.
4. Provide an annual appropriation in the Older Americans Act for Lifespan Respite Care Programs and State Coalitions rather than a grant program – to increase states ability to expand a variety of respite and caregiver programs and assure sustainability.
5. Provide an annual appropriation for elder abuse education and outreach
6. Increase funding for the State Health Insurance Programs
7. Increase funding for state Legal Assistance Programs
8. Increase funding for the Long-Term Care Ombudsman Program
9. Provide an annual appropriation for State Aging and Disability Resource Centers (ADRCs)
10. Fully Fund the Senior Community Employment Program (SCSEP)

Appropriations Request – Funding Amount

1. State and local governments primarily finance aging services programs (\$169 million, \$315 million respectively) with federal sources amounting to \$77 million. In addition, states are required to follow the Older Americans Act which is amended frequently to add more work for the states and counties without reimbursement. Coupled with the significant growth in the older population that is projected to continue to grow for decades and the fact that the aging services network addresses the social determinants of health, helps older adults maintain their independence, keeps their economic and social resources in the community and prevents higher levels and higher costs of care, a significant investment is needed across the board to meet current waiting lists (11,000) and to expand services and modernize.



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NYSOFA requests an overall increase in the Older Americans Act of \$2.7 billion. With a state share of the national amount for New York being 6.5%, that would bring about \$175.5 million to NYS as follows.

- Overall Funding Increase (minus nutrition) includes but is not limited to - \$35 million
 - Reduce waiting lists
 - Enhance the home care rate for personal care I and II
 - Expand PCI and II and case management
 - Provide additional transportation
 - Combat social isolation
 - Increase access to social model adult day services
 - Expand health and wellness services, evidenced based interventions
 - Other locally determined needs
- Invest in sustainable nutrition support - \$55 million
- Invest in Aging Services network workforce - \$20 million
- Expanding eligibility to younger onset Alzheimer's and to age 50 for caregiver and respite support – \$26 million
- Provide annual appropriation for technology access - \$5 million
- Provide annual appropriation for Lifespan Respite Care Programs - \$1 million
- Provide annual appropriation for elder abuse education and outreach - \$2 million
- Provide increase funding for state SHIP Programs - \$5.5 million
- Provide increase in funding for state legal assistance programs - \$3 million
- Provide increase in funding for the long-term care ombudsman program - \$3 million
- Provide an annual appropriation for Aging and Disability Resource Centers - \$20 million
- Fully fund the Senior Community Employment Program (SCSEP)