

Livingston County Center for Nursing and Rehabilitation
Family Forum Meeting Minutes
November 17, 2021 Via Zoom

LCCNR staff that attended the call: Roger Townsend, Kathy Crye, Barb Rauber, Marianne Miller, Kim Kavanaugh and Gail Maggio.

Eric opened the meeting by thanking everyone for attending. Mr. Woodruff is unable to attend today's meeting, due to a board meeting with the County.

CMS used new visitation guidance on November 12, 2021. The visitation guidelines have been liberalized. We still are in need of guidance from NYS. As soon as we receive their input on what we are required to do, we will share with family and residents.

All residents at all times can receive visitors during open hours from 6:30 am – 9:00 pm. No appointments are necessary for visitation. The visit has an unlimited time frame. Covid precautions will still be in place. Screenings check lists, hand sanitizing and mask usage are still a part of the visitation process. Social distancing must still be maintained regardless of the number of visitors.

During restricted visitation, eating with a resident is not allowed in the dining room. Social distancing must still remain. No large group gatherings. Family members are not to be wandering around the facility or stopping to visit other residents. We are unable to hold family Thanksgiving Dinner as we have in the past.

Official guidance will be mailed out tomorrow outlining all the necessary visitation guidelines.

There has been a lot of talk about Covid vaccinations and religious exemptions. The religious exemption to the Covid 19 vaccination did not hold up in court. The NYS DOH guidance on 11/22/2021, any staff who had a religious exemption needed to either have the first dose of the vaccine or have an approved medical exemption. This affected 14 staff members. 2 staff have resigned so far, 1 staff member has been approved for an off-site accommodation. The LCCNR has 340 staff members that are fully vaccinated.

On December 3, 2021, the LCCNR will participate in a Mutual Aid Drill. This is a system that has been put into place to help out other facilities in response to an emergency situation. We can respond to these emergencies by taking in residents. The E-finds system is an electronic tracking system of residents if they are sent out of a facility. No resident will be "lost" using this system. Again, this is just a drill.

Livingston County and Wyoming County have joined into a partnership to open the Dialysis Unit here at the LCCNR. Currently, there is mechanical testing taking place. There will need to be a walk through from the DOH. This will be taking place in the near future.

Departmental Updates

Activities, Kim Kavanagh

- Staffing for the activities department; there are 2 full time open positions and 4.5 part time open positions that we are recruiting for.
- Even with the staff shortage, all residents are receiving activity interaction. There has been more 1:1 interaction.

Fiscal, Barbara Rauber

- The department is working on funding and grant turnover reports.
- Year end audit and financial reports are also being prepared

Nursing, Kathy Crye

- Shelly, ADON has been working on a program to train outside people, with no medical experience to become a UNA (uncertified nursing assistants). She is doing a competency training in a class room setting for a week and then the staff member will have 2-3 weeks training/shadowing with a CNA on the floor. This will give the new staff member work experience and the hours that are needed to TNA (temporary nursing assistant) class and clinical. This will set them up for the CNA test. There has been a large response to this program. We have people on a hold/waiting list due to the size of each class and needing to have enough time to effectively train. We want to make sure they are getting the skill set they need to be effective and successful. The classes usually hold 5 students.
- Staffing has continued to be a challenge in the Nursing department. There are a lot of new faces here at the LCCNR, contract agency staff and new county employees. We try to keep staff on neighborhoods consistent. We have a lot of staff working a lot of hours to keep the building staffed and to keep the residents care needs met.

Staffing, Marianne Miller

- The LCCNR worked with a local gentleman to create an employment commercial. There were interviews with staff members and residents. Drone footage was taken and used. Watch for this on social media and on the CNR website.
- We are continuing to advertise with the penny saver and online to keep applications and staff coming into the building.
- We continue to have the Boces students, both CNA and LPN students.
- UNA and PCA programs have gained traction. These positions are a great jumping point to start a career.

The next Family Forum meeting is tentatively scheduled for Wednesday December 15, 2021 at 1:30.

Bonnie Morris will send out the invitations.