



## News from Livingston County, NY

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**FOR IMMEDIATE RELEASE**  
**PR-COVID19-324-01**

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### **Livingston County Operations amid COVID-19 Crisis**

**Geneseo, NY, March 24, 2020** — On Friday, March 20, 2020, Livingston County officials announced additional building and operational restrictions aimed at curbing the spread of COVID-19, or the coronavirus, in the County. Livingston County encourages residents to practice social distancing and limit public engagement as much as possible.

The County workforce will still be taking calls, responding to requests, checking emails, processing mail and other work and generally going about their essential business tasks but with significantly reduced staff on-site and in buildings that are now closed to the public.

Livingston County's first responders, including Emergency Medical Services and the Sheriff's Office, are still out in full force with the ability to respond to emergencies.

As of March 24th, these are the most up-to-date changes to Livingston County operations:

Board of Elections: Remains operational; Village elections have been postponed until the April 28 primary election per an Executive Order from Governor Cuomo. *Phone: 585-243-7090*

Center for Nursing and Rehabilitation (CNR): Visitors are not allowed at the CNR. In the event of end-of-life conditions, exceptions will be made. The Garden of Life Adult Day Health Program at the CNR is temporarily closed until further notice. *Phone: 585-243-7200*

County Administration: Remains operational; please call or email with questions. *Phone: 585-243-7040*

County Clerk: Remains operational; please call or email with questions. *Phone: 585-243-7010*

County Treasurer: Remains operational; please call or email with questions. *Phone: 585-243-7050*

Department of Health: Remains operational and acting as lead agency on COVID-19 response; building is open 7 days/week from 8AM to 4PM; has activated a toll free number (1-877-280-6775) for COVID-19 questions. *Phone: 585-243-7270*

Department of Motor Vehicles: The New York State Department of Motor Vehicles has suspended services in compliance with Governor Cuomo's Executive Order 202.8 to slow the spread of COVID-19. *Phone: 585-243-7177*

District Attorney: Remains operational; please call or email. *Phone: 585-243-7020*

Dog Control: Remains operational, but only open for appointments for adoption. *Phone: 585-243-6740*

Economic Development: Remains operational; please call or email. *Phone: 585-243-7124*

Emergency Management: The Emergency Operations Center was activated as Level 1 on March 16, 2020 at 8AM.

Emergency Medical Services: Remains operational. *Phone: 585-243-7596*

Highway Department: Remains operational. *Phone: 585-243-6700*

Historian: The public research room is closed to the public; phone calls and email requests are being taken. *Phone: 585-243-7955*

Mental Health: The clinic went to telephonic sessions on March 18, 2020. Staff will come to the clinic, and clients will not; doors will remain open for walk in crisis, injections, and certain exceptions. *Phone: 585-243-7250*

Office for the Aging: Remains operational; please email or call. Activities at Senior Nutrition Program congregate sites are postponed until further notice; meal delivery service continues. *Phone: 585-243-7520*

Personnel: Remains operational; please call or email. *585-243-7570*

Planning: Remains operational; please call or email. *Phone: 585-243-7550*

Probation: Remains operational with modifications to reporting requirements; clients are encouraged to email with questions. *Phone: 585-243-7190*

Public Defender: Remains operational; please call or email. *Phone: 585-243-7028*

Real Property Tax Services: Remains operational; please call or email. *Phone: 585-243-7192*

Reproductive Health Center: Providing services including birth control, STI and HIV testing and pregnancy testing. *Phone: 585-243-7540*

Sheriff: Remains operational; Visitors are not allowed at the Livingston County Jail. *Phone: 585-243-7100*

Social Services: Remains operational; now providing application assistance via telephone communication. Please call for any service needs or appointments. *Phone: 585-243-7300*

Veterans Service Agency: Remains operational; please call for appointments. *Phone: 585-243-7960*

WIC (Women, Infants and Children): Continues to provide services; *Phone: 243-7530.*

Workforce Development and Youth Bureau: Remains operational; please call for information. *Phone: 585-243-7047.* The NYSDOL Office in Geneseo is closed. To file a new claim for Unemployment Insurance you must either call 1-888-209-8124, Monday through Friday from 8:00Am to 5:00PM or file online at [www.labor.ny.gov](http://www.labor.ny.gov).

Livingston County has services, programs, staff and plans in place to respond to emergent situations such as the COVID-19 outbreak. County government is working together with its partners to protect the health and safety of our residents.

The Livingston County Department of Health has created a website with resources for the public. It can be viewed at [www.livingstoncounty.us/1207/COVID-19](http://www.livingstoncounty.us/1207/COVID-19). Additionally, LCDOH has activated a toll-free hotline for community questions (1-877-280-6775).

For non-COVID-19 related questions, please contact Livingston County at [info@co.livingston.ny.us](mailto:info@co.livingston.ny.us).

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