



## **News from Livingston County, NY**

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**FOR IMMEDIATE RELEASE**  
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### **Livingston County Reminds Residents of Resource Line for Older Adults *NY Connects: 1-888-443-7520***

**Mount Morris, NY, March 24, 2020** — Livingston County's Office for the Aging (OFA) urges older adults to follow NYS guidance for vulnerable populations to remain at home during this crisis, and to call upon family, friends, and neighbors to assist them to obtain groceries, prescriptions, and other needed items.

Older adults who do not have anyone to assist them and those who are experiencing food emergencies can call the OFA's NY Connects resource line at 1-888-443-7520 to learn about resources available to them.

County Administrator Ian M. Coyle stated, "Older adults represent one of the most vulnerable populations during this difficult time. We encourage them to continue preventative measures – such as social distancing and staying home – to minimize their risk of exposure to COVID-19."

"We want to make sure that older adults who are staying home as recommended and have urgent needs for food or basic items – because they do not have the support or means to get these items – have a place to call to learn about resources to assist them. The OFA appreciates all of the community members who are reaching out to their older family members and neighbors to make sure they are okay and do not have to go out to public places," said OFA Director Sue Carlock.

The resource line is staffed Monday – Friday, 8AM to 4PM. Voice messages left outside of normal business hours will be returned. Callers are asked to be patient as there may be a high volume of calls.

**The NY Connects resource line is not for medical information.** If you need information about symptoms of COVID-19 and its prevention, identification, and medical care, please call the Livingston County Health Department at 1-877-280-6775.

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