



News from Livingston County, NY

FOR IMMEDIATE RELEASE
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Livingston County Department of Social Services ***Online Resources amid COVID-19 Crisis***

Geneseo, NY, April 10, 2020 — In response to the COVID-19 crisis, the Livingston County Department of Social Services (DSS) remains operational. **In order to minimize face to face requirements, please call the office in advance at 585-243-7300. Many questions can be answered or needs met over the phone or online. Some benefits have income eligibility requirements and you will receive guidance on applying.**

***** Please note: Certain SNAP/TA/MA and SNAP only recertifications scheduled to expire in March, April and May have been extended for a period of three months. Click [here](#) for more information. *****

Documents can be dropped off in our outdoor Drop Box, faxed to 585-243-7344 or mailed.

Benefits available include:

SNAP: An income-based program intended to supplement the food budget of eligible households. **Apply online** at mybenefits.ny.gov.

Temporary Assistance (TA): An income-based program that covers families and single adults with ongoing and/or emergency assistance. **Applications can be obtained at** otda.ny.gov/programs/applications/2921.pdf. **Completed applications can be mailed to the DSS office or faxed to 585-243-7344.**

Medicaid (MA): The umbrella that supplies the financial source for many variations in medical assistance. Community Medicaid is provided mainly through Managed Care plans. **Apply online** at nystateofhealth.ny.gov.

Day Care: Provides for reimbursement of Day Care expenses to Day Care Centers, Registered Providers, and approved Legally-Exempt Day Care Providers on behalf of those determined eligible for this subsidy.

Applications can be obtained at otda.ny.gov/programs/applications/2921.pdf. Completed applications can be mailed to the DSS office or faxed to 585-243-7344.

HEAP: Helps with heating, utility costs, and certain essential heating equipment repairs. **Apply online** at mybenefits.ny.gov.

DSS participates in **NYDocSubmit**, a mobile document upload application that allows you to take pictures of required documents for SNAP, TA, MA, and HEAP and submit them directly to the DSS office.

Documents that may not be submitted using NYDocSubmit are: applications, documents that contain HIV information, domestic violence information, and addresses that must remain confidential to safeguard any member of an applicant's or recipient's household.

For more information on DSS or if you have any questions on the programs listed above, please call 585-243-7300.



NYDocSubmit

It's as easy as **1-2-3!**

-  1. Take a Photo of a Document
-  2. Enter Identifying Information
-  3. Upload the Document

Now available for download on Google™ Play and the Apple™ App Store.

For a list of social services programs and counties that are currently participating, please see the description in the app store.

 NEW YORK STATE

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The image shows a hand holding a smartphone displaying the NYDocSubmit app interface. The app screen has a blue background with a white document icon and the text 'NYDocSubmit' and the New York State logo at the bottom. The advertisement text is on the left side of the image.

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