



News from Livingston County, NY

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State Launches Contact Tracing Program

Geneseo, NY, May 26, 2020 — New York State recently created the NYS Contact Tracing Program, an initiative to help slow the spread of COVID-19.

If you test positive for COVID-19, a contact tracer will reach out and connect you with the support and resources you may need to quarantine. The contact tracer also works with you to identify anyone you have been in contact with over the past 14 days to trace the spread of the virus. These individuals will then hear from a contact tracer via phone and text. If they are determined to be close contacts, then they are asked to stay home to help stop the spread of COVID-19. Quarantine support and resources are arranged for these individuals, if necessary.

Any information you share with the NYS Contact Tracing Program is strictly confidential and treated as a private medical record. A contact tracer will never ask you for Social Security Numbers, bank or credit card numbers, or any other financial information.

If a contact tracer is calling you, the caller ID will most likely say “NYS Contact Tracing” (518-387-9993). The Governor’s office is strongly encouraging you to answer these phone calls in order to help protect your loved ones and community.

For more information on the NYS Contact Tracing Program, please click [here](#).

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