



News from Livingston County, NY

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Livingston County EMS Stresses Importance of Continuing to Seek Care for Serious Medical Conditions

Geneseo, NY, August 3, 2020 — At the Livingston County Board of Supervisors meeting on July 22, 2020, Karen Dewar, Director of Livingston County’s Emergency Medical Services (LCEMS), described the impact of the COVID-19 crisis on local emergency response.

Dewar presented data showing that the demand for LCEMS services has increased significantly over time. Between 2010 and 2019, LCEMS experienced a 102% increase in call volume – from 2,826 calls (2010) to 5,697 calls (2019).

Interestingly, from January to June 2020, the LCEMS call volume decreased by 9%. Dewar stated, “We attribute the decrease in call volume to the COVID-19 pandemic. National and local trends indicate that a significant number of folks have not been calling 9-1-1 and delaying care because they are afraid of contracting COVID-19.”

“LCEMS would like to assure residents that it is safe to seek emergency medical care. Please do not hesitate to make a call to 9-1-1. Hospitals, emergency departments and EMS crews have taken steps to ensure patient safety. We are here to serve you with safe medical diagnoses and treatments.”

For more information on LCEMS, please call 585-243-7596 or click [here](#).

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